INCREASE SECURITY. REDUCE WAIT TIMES. SAVE SPACE.

WELCOME TO BORDERXPRESS™

BORDER xpress™

INNOVATIVE TRAVEL SOLUTIONS

FOUR SOLUTIONS THAT WORK FOR VIRTUALLY
EVERY **TRAVELLER**, EVERY **AIRPORT**, EVERY **GOVERNMENT**:

01

IMPROVE TRAVELLER EXPERIENCE

02

REDUCE BORDER WAIT TIMES

03

INCREASE SECURITY

04

ALL WITHOUT ADDITIONAL SPACE OR RESOURCES

Welcome to Canada
Bienvenue au Canada

Welcome

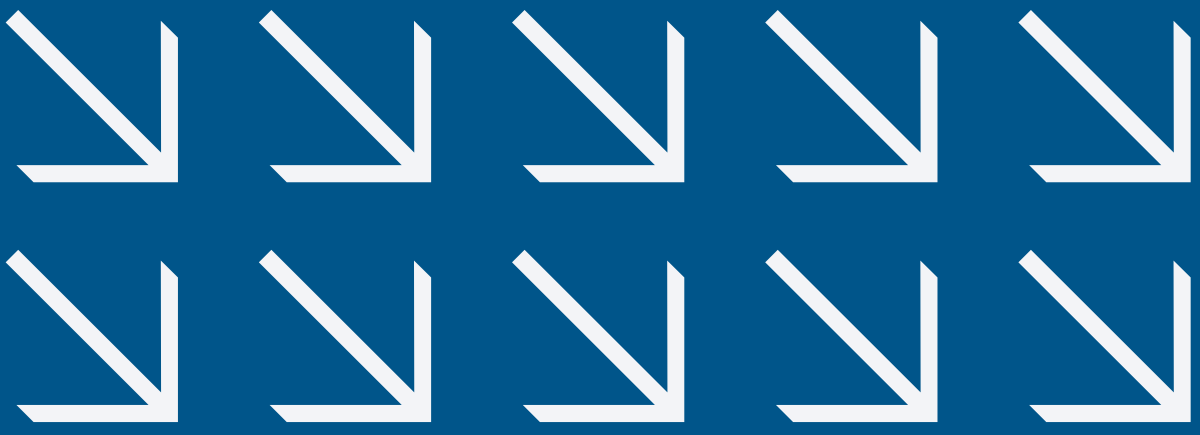
A SOLUTION FOR THE MANY, NOT JUST FOR THE FEW.

BORDERXPRESS™ is the only self-service border control solution that works for up to 100% of all travellers. It accepts all passports, requires no pre-registration or fees, and can be configured to meet the immigration needs of virtually any government in the world.

BORDERXPRESS™

REDUCES WAIT TIME

BY MORE THAN

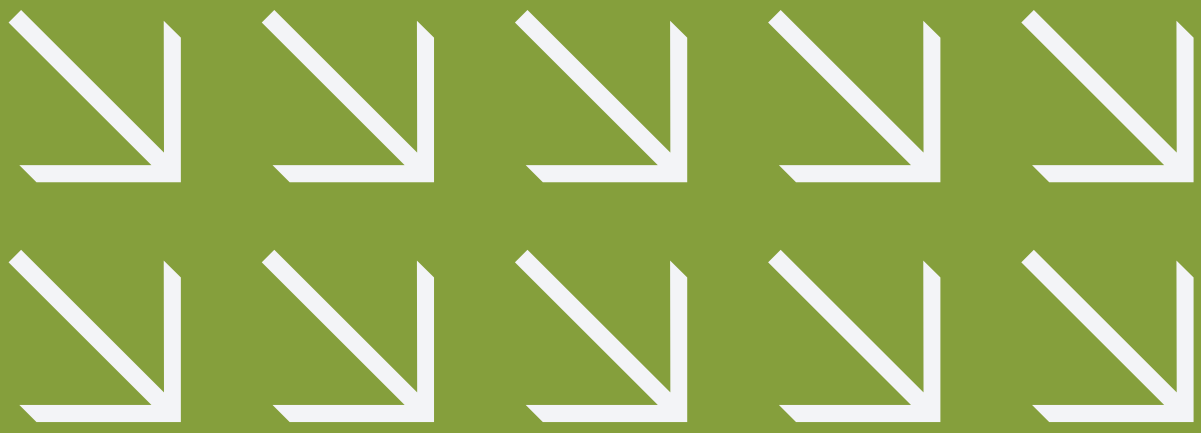


40%

BORDERXPRESS™

REDUCES SPACE

BY MORE THAN



50%

BORDERXPRESS™ AUTOMATES THE ADMINISTRATIVE FUNCTIONS OF BORDER CONTROL WITH A UNIQUE TWO-STEP PROCESS.

01

TRAVELLERS COMPLETE THE DATA-ENTRY FUNCTION THEMSELVES AT THE KIOSK.

Their encrypted information is securely sent to a border control agency that assesses the data and returns a government response in the form of a paper or electronic receipt – all in a few seconds.

Welcome
to Canada
Bienvenue
au Canada

BORDERXPRESS™ AUTOMATES THE ADMINISTRATIVE FUNCTIONS OF BORDER CONTROL WITH A UNIQUE TWO-STEP PROCESS.

02

TRAVELLERS PROCEED TO A BORDER CONTROL OFFICER WHO VERIFIES THE ELECTRONIC OR PAPER RECEIPT.

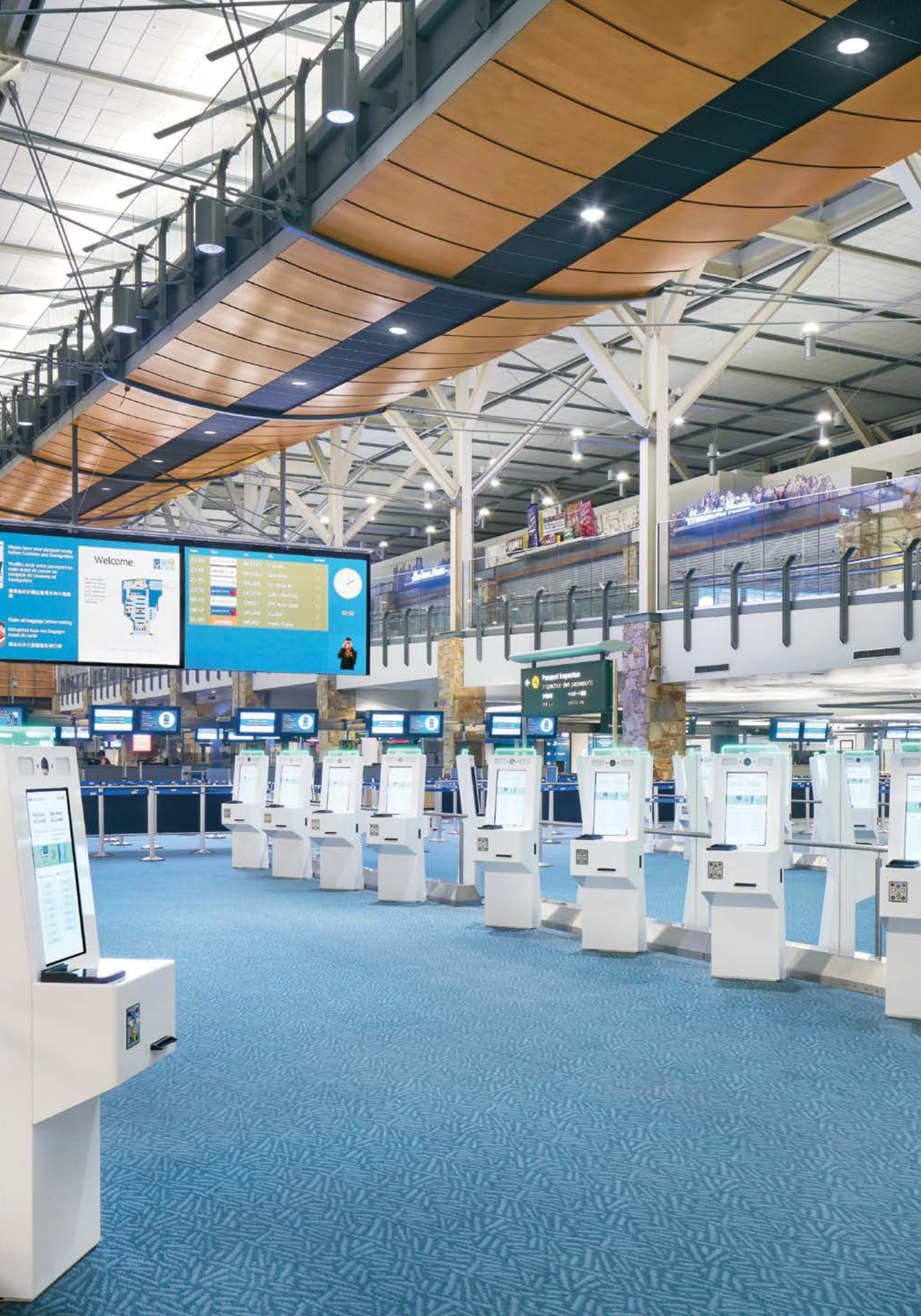
This additional step provides an enhanced level of security. Unlike other technologies, with BORDERXPRESS™ a border officer will always have the final approval to allow a traveller into the country.

Bienvenue
au Canada
Welcome
to Canada
Bienvenue
au Canada
Immigration
Immigration
21
22

WHY CHOOSE BORDERXPRESS™?

BECAUSE IT PROVIDES THE MOST FLEXIBLE, VERSATILE SOLUTION WITH A LOWER TOTAL COST OF OWNERSHIP

- Customizable for the entry and exit immigration needs of virtually any country.
- Accepts all machine readable travel documents, including:
  - Passports—with or without chips
  - Residency cards
  - Trusted traveller program cards
  - Enhanced driver's licenses
  - Visas
- Verifies travel documentation and performs document verification checks.
  - Performs identity verification using biometric data from ePassports.
  - Performs checks to validate the authenticity of documents.
- It is multilingual, family friendly and universally accessible.
- No registration required, no fee to use.
- Allows travellers to answer government-required questions without paper landing cards.
- Retrieves travel information from QR codes, 2D barcodes and mobile devices.
- Capable of accepting debit, credit and contactless payments for visas, excess duty and departure taxes.
- Captures facial, fingerprint and iris biometric information.
- Integrates with a mobile border application so the kiosk performs only biometric traveller authentication.
- Allows travellers to provide flight/transit confirmation.


Welcome
Passport Inspection
Inspection des passeports

FASTER PROCESSING
=
INCREASED CUSTOMER SATISFACTION

UP TO
89% FASTER FOR ELIGIBLE TRAVELLERS*

UP TO
33% FASTER FOR NON-ELIGIBLE TRAVELLERS*

UP TO
50% LESS SPACE REQUIRED

INCREASED

CUSTOMER SATISFACTION

4 TIMES MORE TRAVELLERS PER HOUR

* FROM AIRPORT STATISTICS

WHY CHOOSE INNOVATIVE TRAVEL SOLUTIONS

BORDERXPRESS™ was developed by Innovative Travel Solutions, the innovation team at Vancouver International Airport (YVR)—widely considered one of the best airports in the world.

We are the world's largest and most experienced provider of self-service border control solutions, serving more than 120 million travellers at more than 1300 kiosks in more than 39 airports and seaports.

BORDERXPRESS™
AN END TO END SOLUTION

As an airport operator ourselves, we understand what it takes to move travellers—efficiently, safely and in a customer-friendly manner.

Our technology solutions are thoroughly tested at YVR before being delivered to our customers around the world.

With BORDERXPRESS™, everyone wins. Travellers. Partners. And the travel industry.

- ↗ Total project management.
- ↗ Software development.
- ↗ Configuration for local requirements.
- ↗ Integration with border control backend systems.
- ↗ Integration with local flight/transit confirmation services.
- ↗ Multiple languages.
- ↗ Kiosk design and deployment.
- ↗ Layout and queuing expertise.
- ↗ Quality assurance and go-live production testing.
- ↗ Training services.
- ↗ 24/7 worldwide help desk.

OUR TRACK RECORD

BORDERXPRESS™ Canada

YVR was the first company to work with Canada Border Services Agency (CBSA) to automate the border for Canada. Automated Border Clearance (ABC) was developed by Innovative Travel Solutions and was implemented in Vancouver, Calgary, Toronto and Montreal. In 2017, we developed CBSA's Primary Inspection Kiosk (PIK) program. Our solution is currently live in Vancouver, Montreal, Halifax and Quebec City.

BORDERXPRESS™ USA

YVR's Innovative Travel Solutions team was also the first to work with U.S. Customs and Border Protection to develop Automated Passport Control (APC) – launched in 2013 and now in use at more than 29 U.S. airports as well as seven U.S. Pre-Clearance airports in Canada and the Caribbean.

BORDERXPRESS™ APC Cruise

All the time-saving benefits of Automated Passport Control have been incorporated into our cruise industry solution—already in use by cruise ship passengers at Port Metro Vancouver and Port Everglades, Florida. Our solution was also just implemented onboard a ship for the first time by America Cruise Ferries on its Santo Domingo–Puerto Rico route.

BORDERXPRESS™ Global

Our BorderXpress solution is configurable to meet the immigration needs of virtually any country in the world.

INNOVATIVE TRAVEL SOLUTIONS

CAPA Centre for Aviation

CAPA Centre for Aviation has named Vancouver International Airport's BORDERXPRESS™ the 2015 Airport Innovation of the Year, recognizing the impact of YVR's industry-leading border clearance solution on the travel experience at airports around the world.

Find out more about how BORDERXPRESS™ can reduce wait times and congestion —**and increase customer satisfaction.**

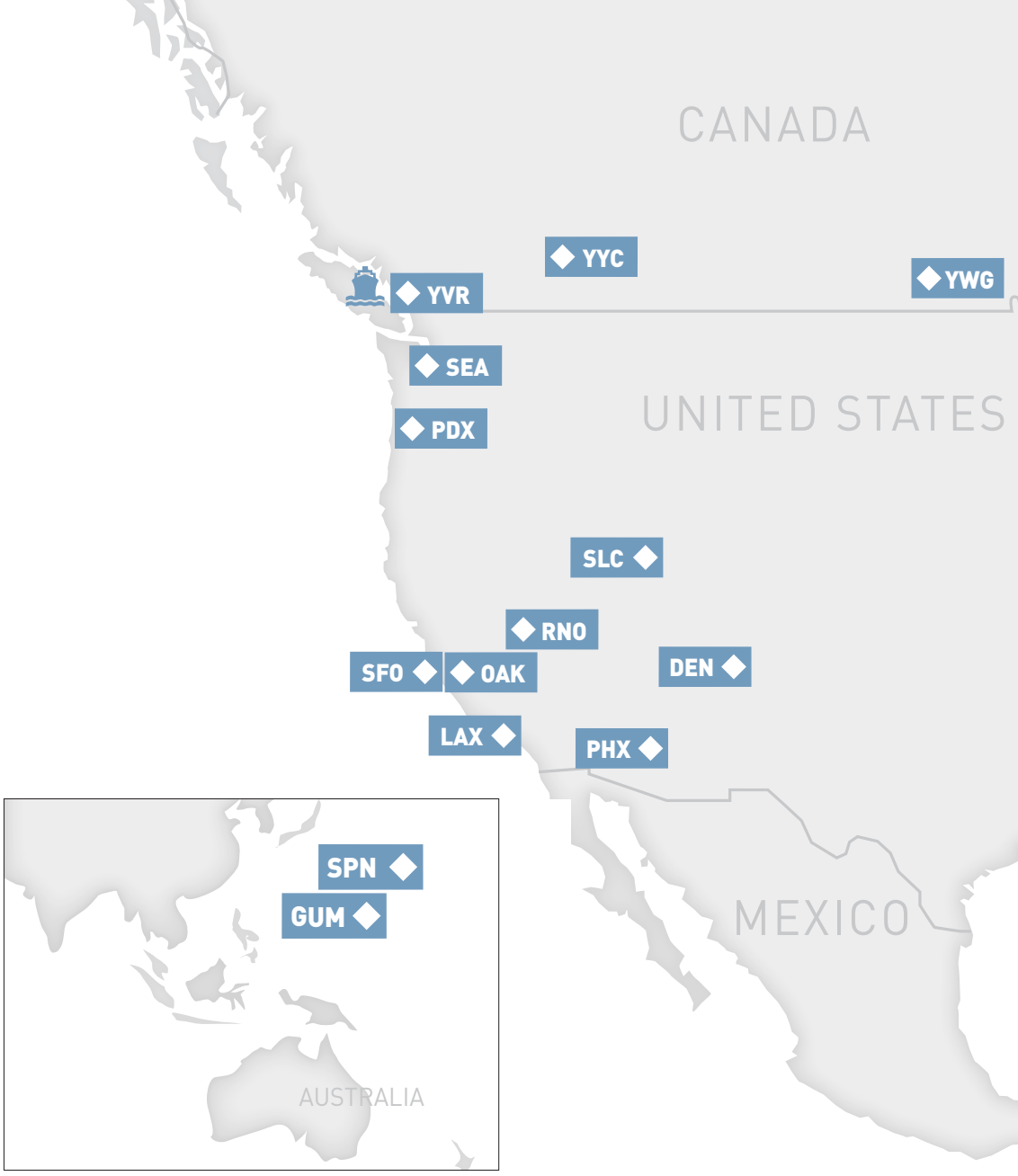
Visit us today at:
www.yvr.ca/inv

For a personalized consultation, email:
inv@yvr.ca

CAPA Aviation Awards for Excellence 2015

The solution that works for virtually every traveller, every airport, every government.

border xpress™ | SELF-SERVICE BORDER SOLUTIONS | INNOVATIVE TRAVEL SOLUTIONS YVR



BORDER xpress™ | SELF-SERVICE **BORDER SOLUTIONS**

Seaport | Airport

- **ATL** – Atlanta
- **AUA** – Aruba
- **BGI** – Barbados
- **CLT** – Charlotte
- **DEN** – Denver
- **DTW** – Detroit
- **EWR** – Newark
- **FLL** – Ft. Lauderdale
- **GUM** – Guam
- **IAD** – Washington DC
- **JFK** – New York
- **LAX** – Los Angeles
- **MDW** – Chicago
- **NAS** – Nassau
- **OAK** – Oakland
- **ORD** – Chicago
- **PDX** – Portlan
- **PFO** – Pafos
- **PHX** – Phoeni
- **PIT** – Pittsbu
- **PVD** – Rhode
- **RDU** – Raleigh
- **RNO** – Reno
- **SEA** – Seattle

- **SFO** – San Francisco
- **SLC** – Salt Lake City
- **SPN** – Saipan
- **SWF** – Stewart
- **SXM** – St Maarten
- **YHZ** – Halifax
- **YQB** – Québec City
- **YUL** – Montreal
- **YVR** – Vancouver
- **YWG** – Winnipeg
- **YYC** – Calgary
- **YYZ** – Toronto
- – Port Everglades
- – Port Metro Vancouver
- – Onboard MV Kydon (Ferry between San Juan and Santo Domingo)